

Welcome New Graduate Students to Syracuse University Computing

Syracuse University's Information Technology and Services (ITS) provides a wide range of computing services and facilities for students. The University's high-speed wired (Ethernet) and wireless (AirOrangeX) networks connect students to such services as MySlice, where students register for classes and access their personal information resources; and to SU Library resources as well as other academic computing services, such as the Blackboard course management system. Other services include e-mail, printing, and networked computer labs with specialized academic software.

Access to the University's computing resources is controlled through the NetID and password. Students who have not activated their NetID as part of their admissions process are encouraged to do so from home before they arrive on campus. Information about activating your NetID and SU's computing requirements and services is available on the ITS Web site at <http://its.syr.edu>. Click on "Welcome New Students" at the top of the page.

Remember: You cannot connect to the SU computing network (in residence halls or academic and administrative buildings on campus) or use the University's computing resources without your NetID and password. To activate your NetID, you will need your SUID number, which you should have already received from the Graduate School.

Streamline your connection: To make your process for connecting to the campus network quick and easy, we recommend that before you arrive on campus you make sure your computer has active and up-to-date anti-virus software, including a, updated DAT file, and that your Windows Firewall and Windows Update service are turned on. The University has a system called *SafeConnect* that provides safer computing for those connecting their computers to the campus network. *SafeConnect* helps protect the computers of students, faculty and staff—and the SU network—from viruses, malware, hackers and other hazards. When you first log onto the AirOrangeX wireless network or the wired network in the residence halls you will be asked to download and install the "SafeConnect Policy Key." This small program will check for active anti-virus software, Windows Firewall, and Windows Update Service on Windows PC's. If problems are identified you will see helpful warnings that will explain what you need to do to resolve the issue before your computer is ready to safely connect to the campus network. *Note:* At this time, Mac computers will only install the key; security checks for Macs will be provided in the future.

ITS staff members look forward to greeting you when you arrive on campus, and will be available throughout the opening of school to answer your computing questions and assist you with your computing issues. If you live in the residence halls you'll find ITS consultants there. If you live on South Campus, ITS consultants will be at the Goldstein Student Center. If you live off campus and need help, bring your computer to Goldstein Student Center or to the Service Center at the Center for Science and Technology. You can also email consult@syr.edu or call 315-443-2677.

Please do not reply to this e-mail. It is generated from an automated and unattended account. Questions: E-mail consult@syr.edu or call 315-443-2677.